


Navigating Haiku

Tips on the Epic smartphone application

Hiroya Nambu, MD



Epic on Mobile Devices

-Several mobile application for Epic is available or in development.

Haiku - for smartphones

Canto - for tablets

Rover - optimized for bedside use (for POC test documentation, scanning meds, etc); mainly used by nurses

Limerick - for Apple watch, in development

Epic on Mobile Devices

-With each upgrade, the applications are becoming more user friendly, and an ED specific interface within Haiku is expected to be available in future upgrades (although this also depends on when SCVMC decides to go live with the available upgrades).

Purpose

- This tip sheet will focus on navigating Haiku.**
- This tip sheet will not go into detail regarding charting and ordering within Haiku.**

Warning: Note writing is very limited on Haiku without templates and smartphrases. The ordering interface is very busy and cumbersome, and I cannot recommend using it regularly for patient safety reasons.

Getting Started

-Login with the same username and password for Epic on the desktop.



Getting Started

-Due to current limitation of Haiku, there is only 1 role that can be assigned to a user profile.

-Our current default role is set to “ED physician”.

-Due to this limitation, until further notice, do NOT use Haiku to document or order for custody care.



Getting Started

-Use the appropriate department as you would on the desktop.

SAN URGENT CARE CLINIC = Main Jail

VMC EMERGENCY DEPT = ED

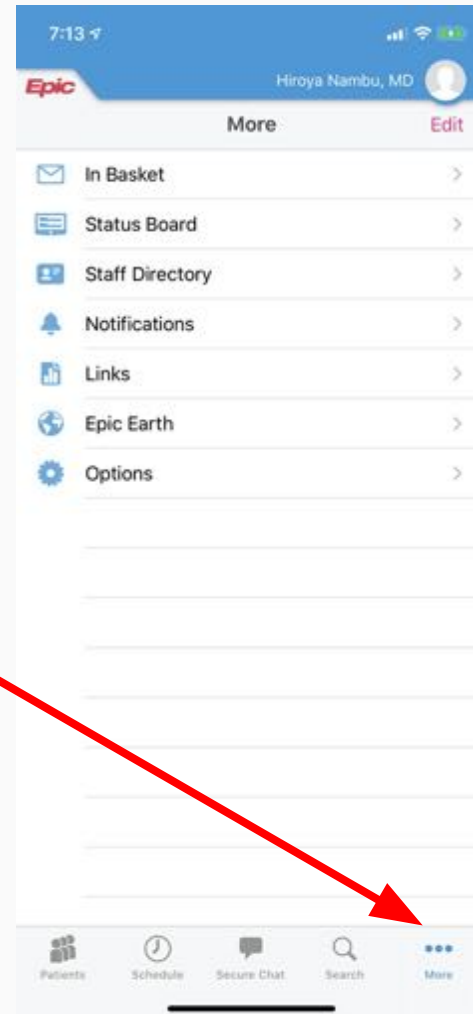
-If you do not see the above options, you can search in the search box.

-You may not see this prompt if you do not work in custody.



Getting Started

-From your default screen, tap “More”
to see the entire list of the main menu.

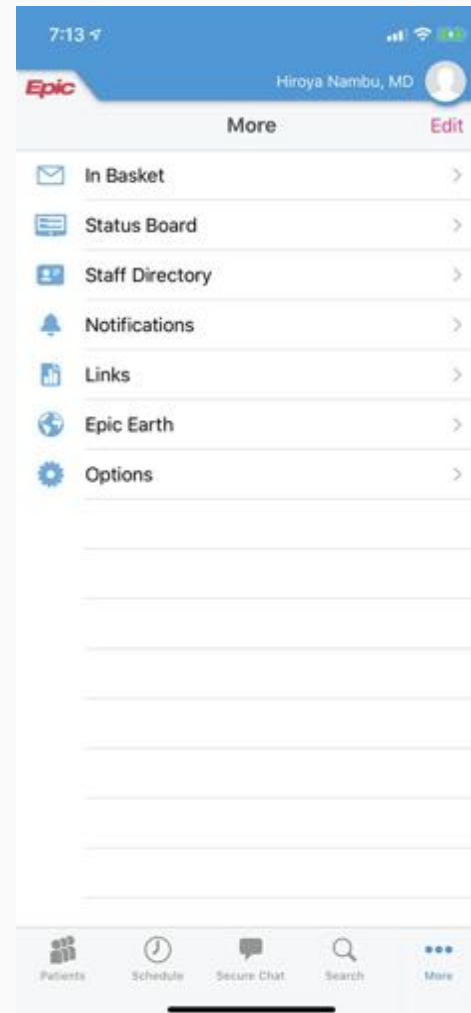


Main Menu

The functions you will likely use the most are:

1. Patients
2. Schedule
3. Secure Chat
4. Search
5. In Basket
6. Staff Directory
7. Options

Search and In Basket are relatively straightforward if you are familiar with Epic and will not be covered in this presentation.

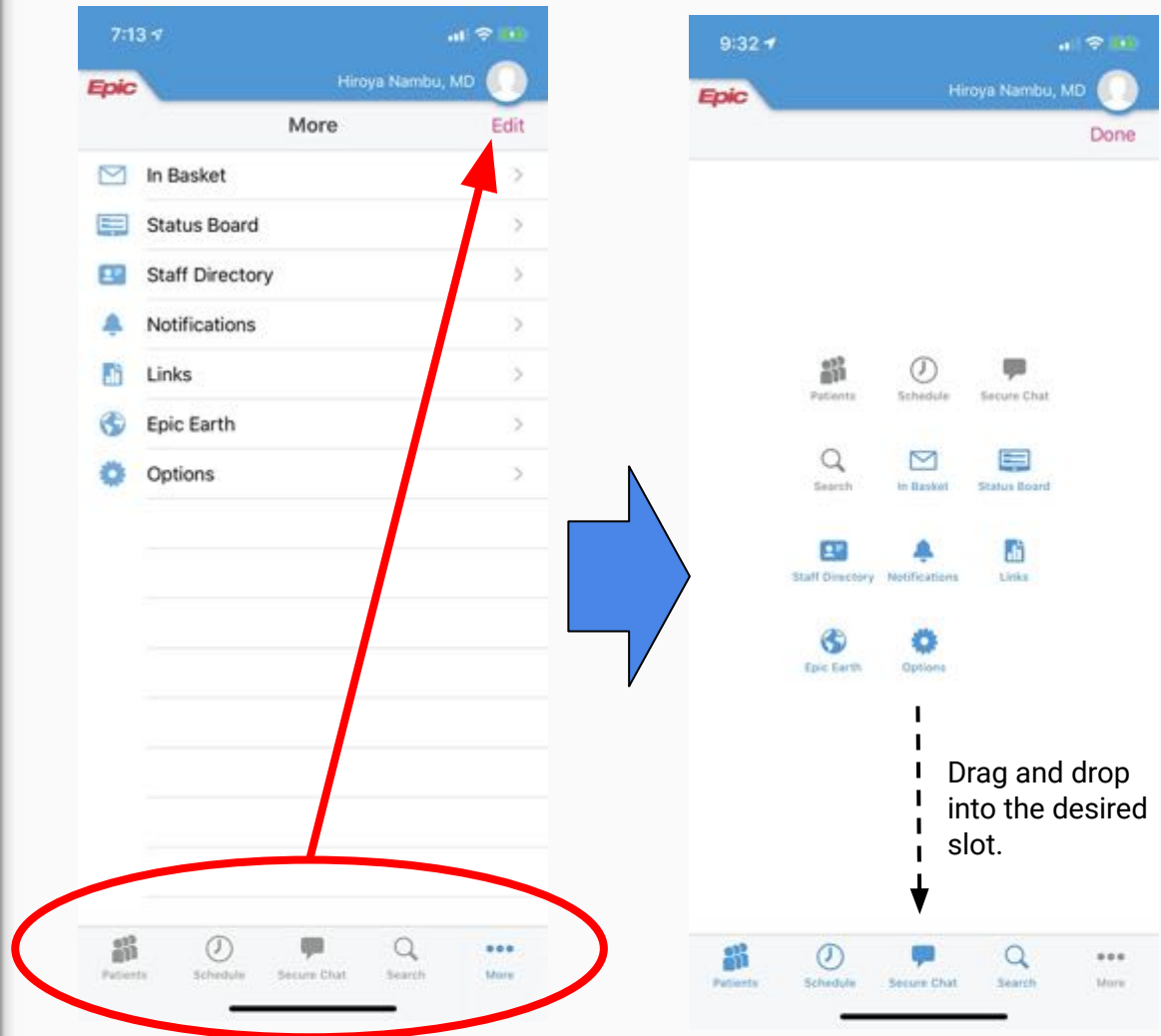


Customizing the Main Menu

-You can change the quick access choices on the bottom by tapping Edit.

-It will prompt you to a screen where you can drag and drop the desired activities in the menu at the bottom.

-Tap "Done" when finished.



Shared functions:
for both ED and custody

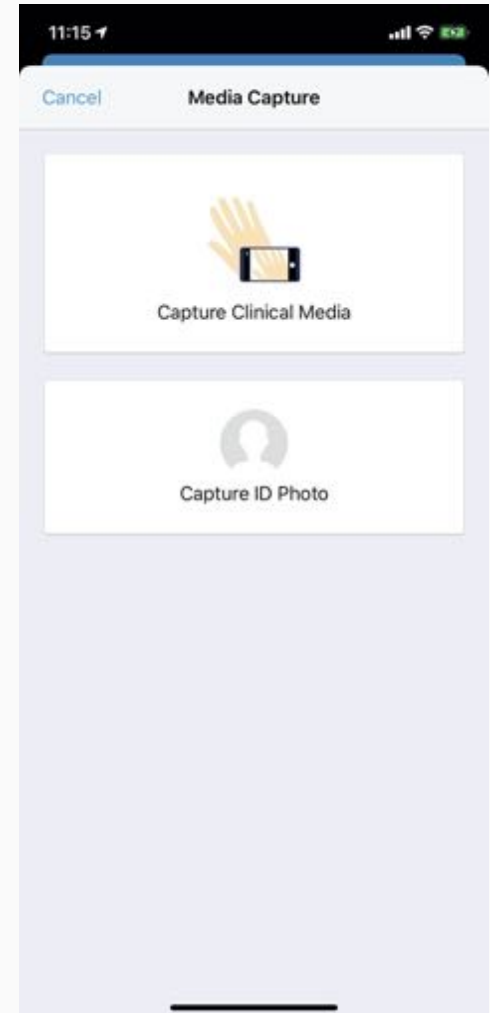
Adding Media

-Tap the patient's profile picture icon at the top.

-Select Capture Clinical Media and you will be prompted to take a picture.

-Lastly, you will be prompted to add labels and to upload the media into the record.

-In addition to capturing exam findings, this is also useful as a reliable way to scan important documents yourself into the patient's chart (STEMI EKGs from EMS, DMV forms, etc).



Secure Chat

-Tap the icon indicated by the arrow to start a new message.

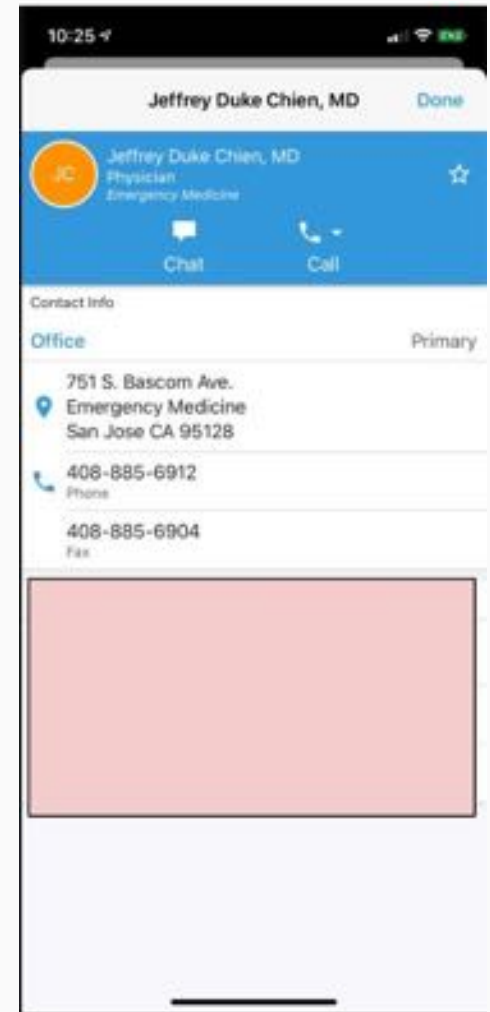
-In addition to “Set your availability”, you can find more options (such as auto-forwarding) if you tap the cogwheel icon.



Staff Directory

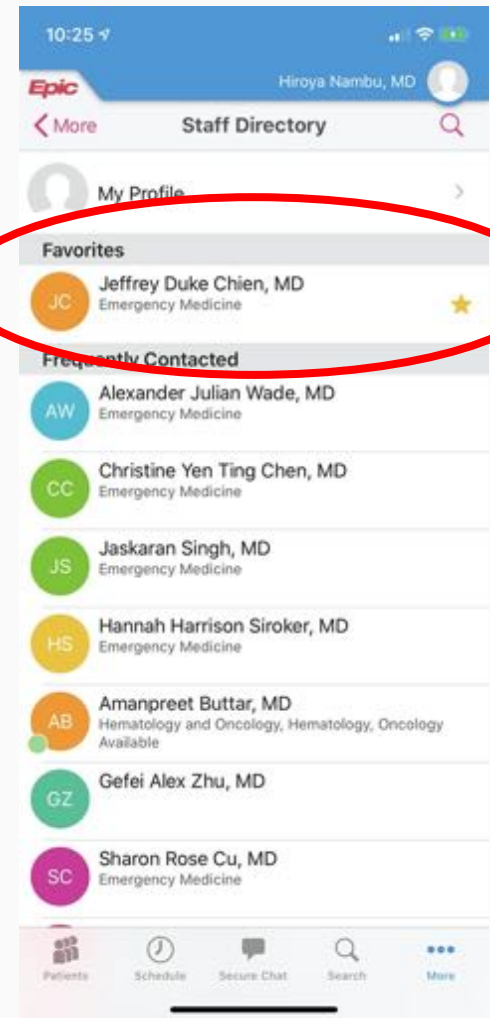
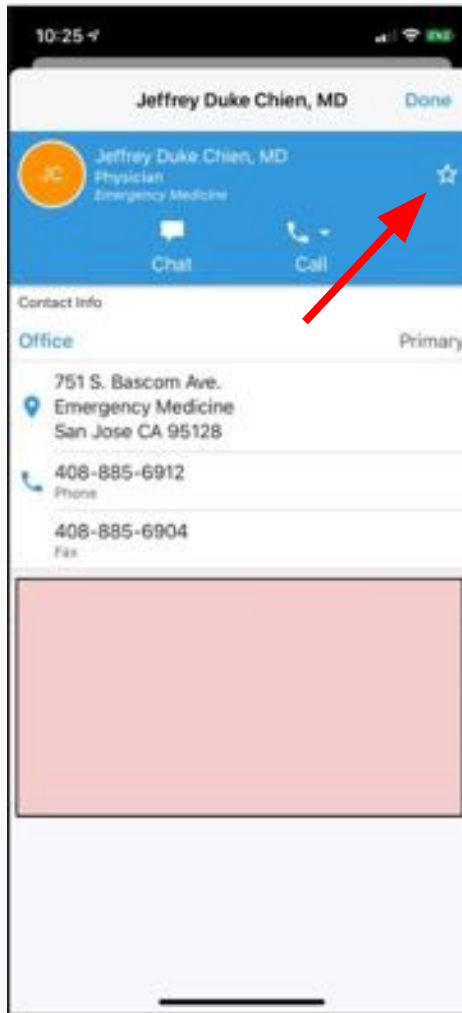
-Staff Directory allows you to create a list of favorite contacts if you have people you frequently message.

-In Staff Directory, select or search for the person that you want to add into the favorites.



Staff Directory

-Tap the star icon to add the contact into your favorites.



Favorite Contacts on Secure Chat

-The list of your favorites should now be available when creating a new Secure Chat message.



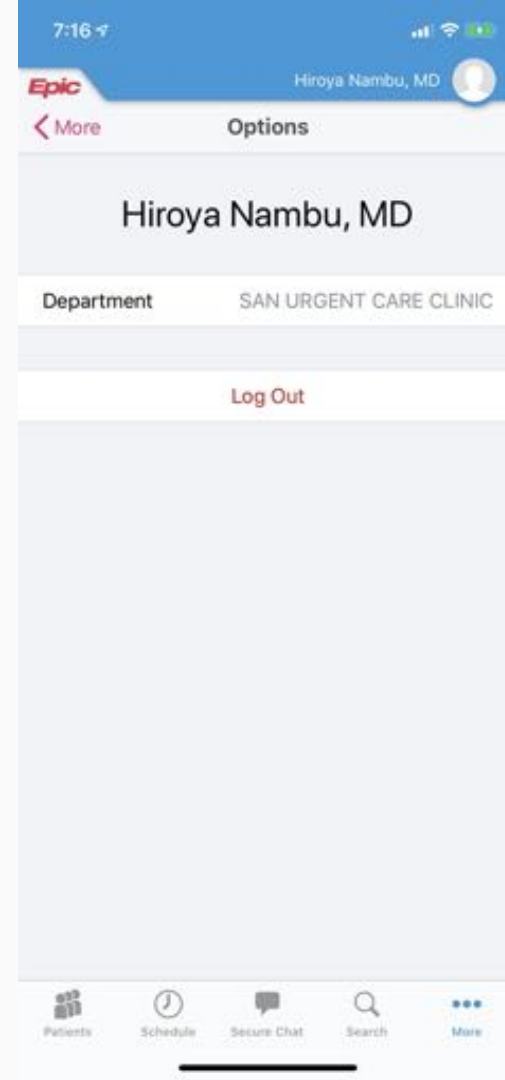
Options

-Here you can change the department or log out of Haiku.

IMPORTANT:

-When switching from Haiku to the desktop, remember to Log Out.

-Otherwise, you will find that your role on the desktop is fixed to "ED physician" and you will not get a prompt screen to sign in as "Custody physician".



ED and Exp Care

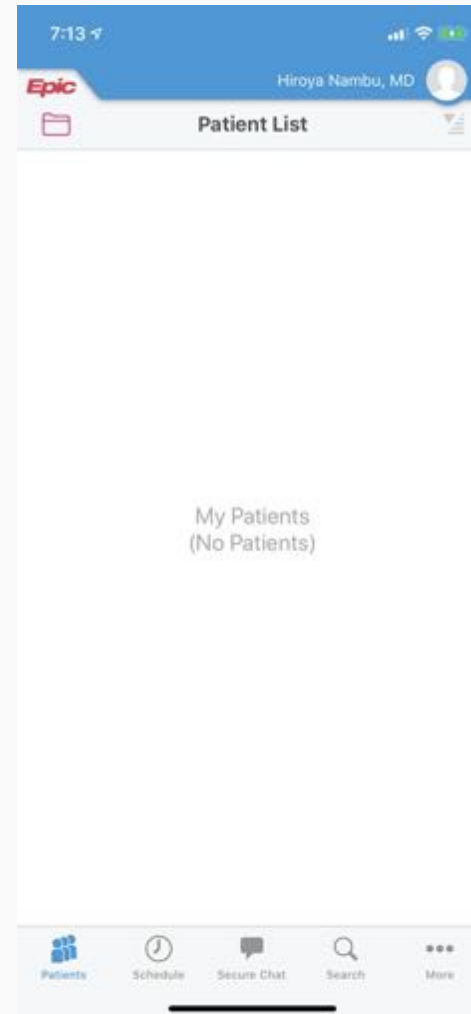
Patient List for ED

- This is the mobile version of the Patient List activity found in the desktop version.
- This activity is optimized for inpatient use and mostly organized by physical location.
- The personalized list that you create on the desktop (such as a personal follow up list) will also be accessible from here.



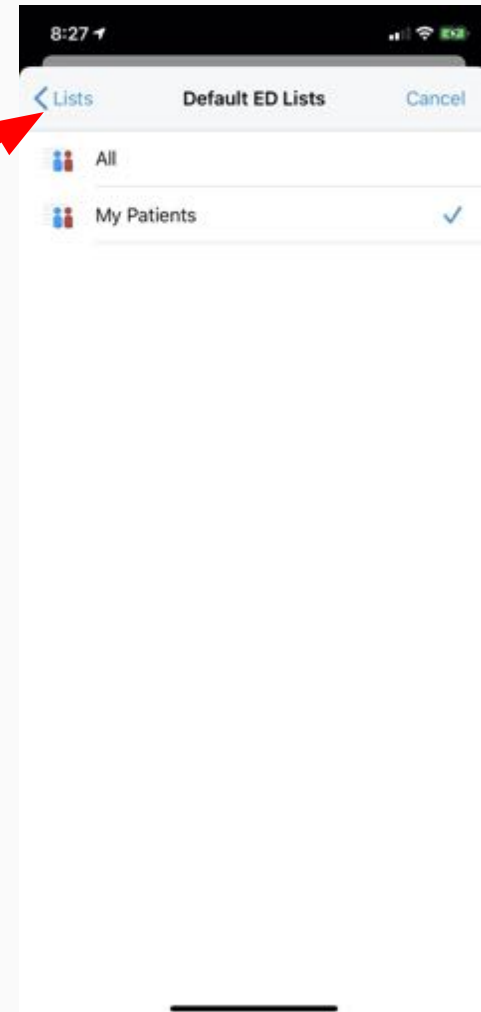
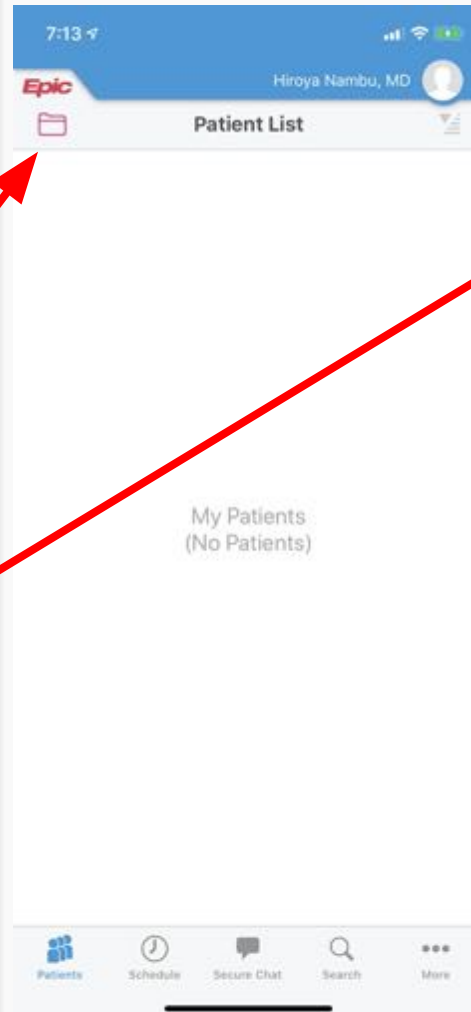
Patient List for ED

-The default “My Patients” list for the ED will show patients that you signed up for on the ED trackboard.



Patient List for ED

- Tap the folder icon; you should be taken to the Default ED Lists folder.
- Select "All" to view all patients who are currently in ED, RME, and XC including the waiting room.
- Tap "Lists" to view more list folders.

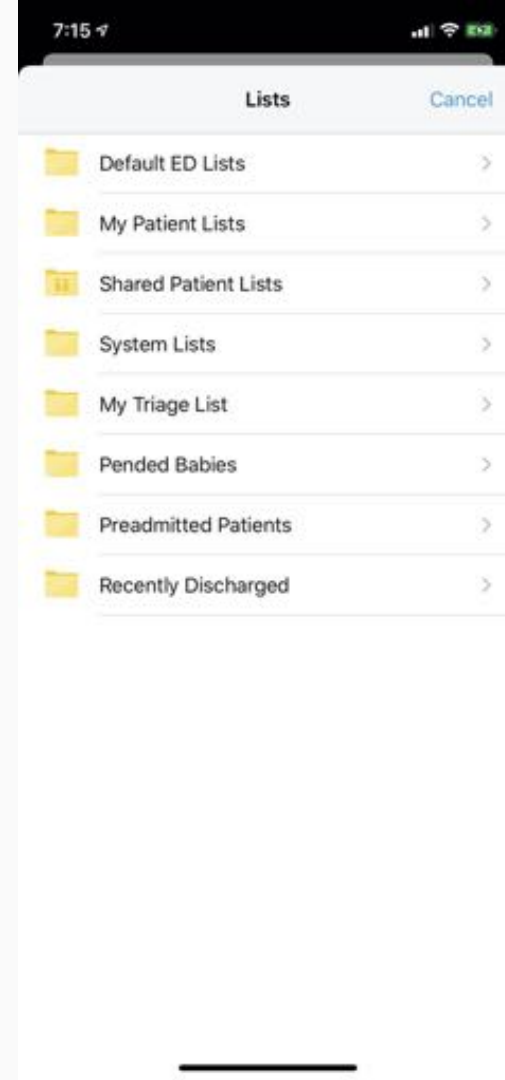


Patient List for ED

-Default ED Lists is the previous screen you saw.

-My Patient Lists is the folder that contains your personalized list that you may have created as shown on the next slide.

-Other folders here are generally not useful for ED use.

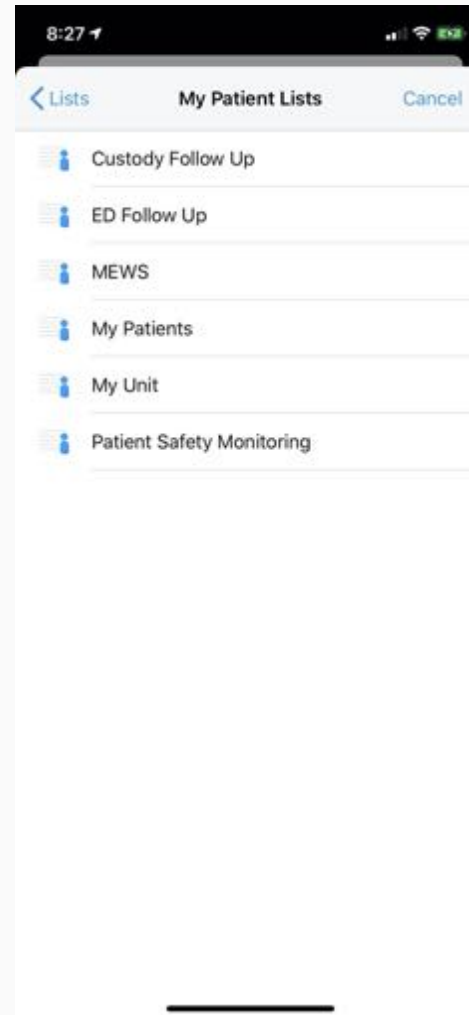


Patient List for ED

My Patient Lists folder

-My personal follow up list is available here.

-For more information on creating your personal follow up list, please refer to the separate tip sheet on the topic.



Custody Care

IMPORTANT:

- Remember that the Haiku profile is set to “ED physician”.
- Use of Haiku in custody care should be limited to reviewing the chart and Secure Chat.
- Do not use for note writing, orders, Chart Check, etc. as you may encounter software issues with appropriate routing of results, assignment of notes and orders to the correct custody encounter, etc.

Patient List for Custody

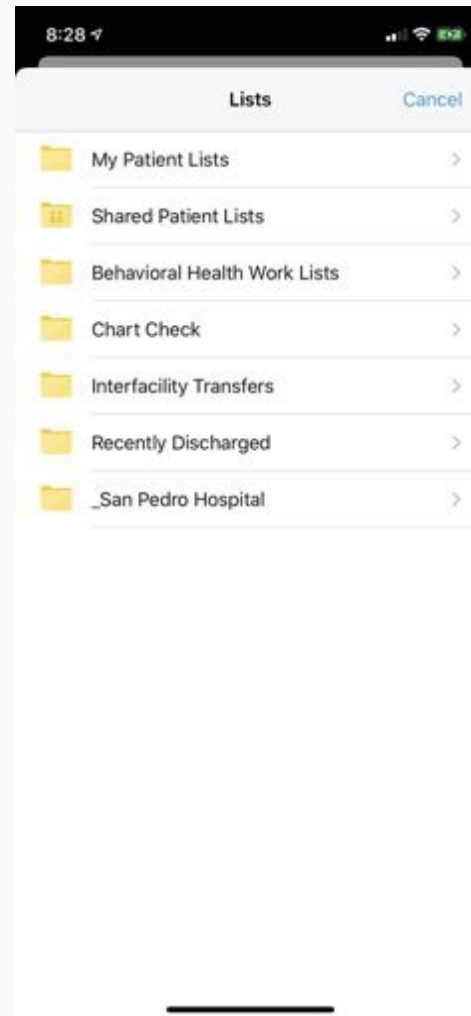
-Tap the folder icon as shown in the earlier slide.

-The lists for custody should be similar to those found in the desktop version.

My Patient Lists - contains your personalized lists

Chart Check - contains the VEP folder for chart checks (Do not chart check via Haiku)

San Pedro Hospital - all patients in main jail grouped by location



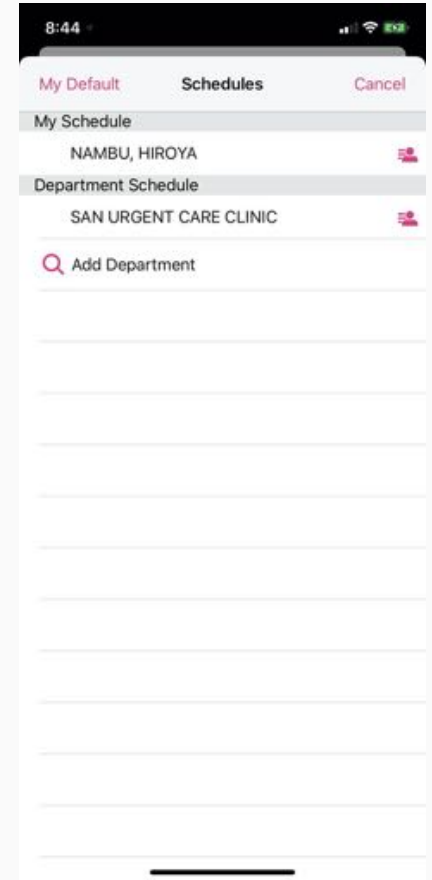
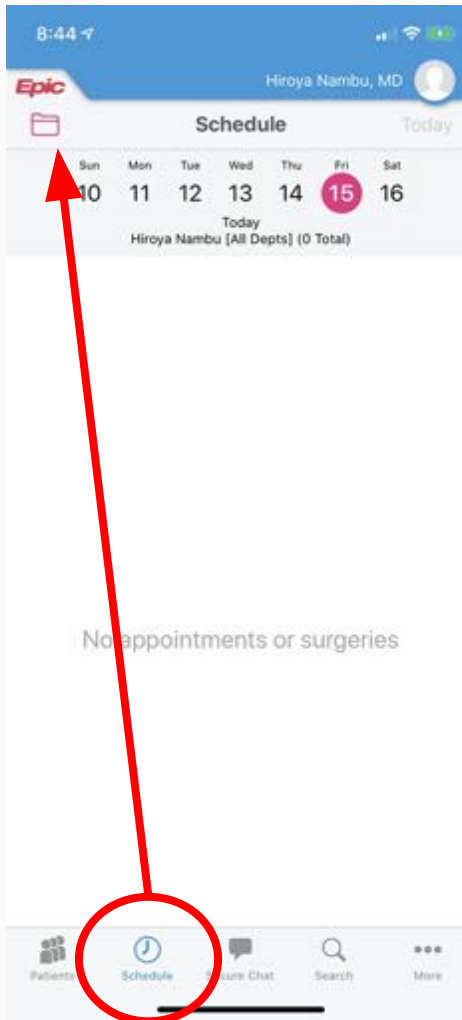
Schedule

-Use this to view the clinic schedule similar to the desktop version.

-Tap the folder icon to change the displayed schedule.

-Select "SAN URGENT CARE CLINIC" to view the clinic schedule.

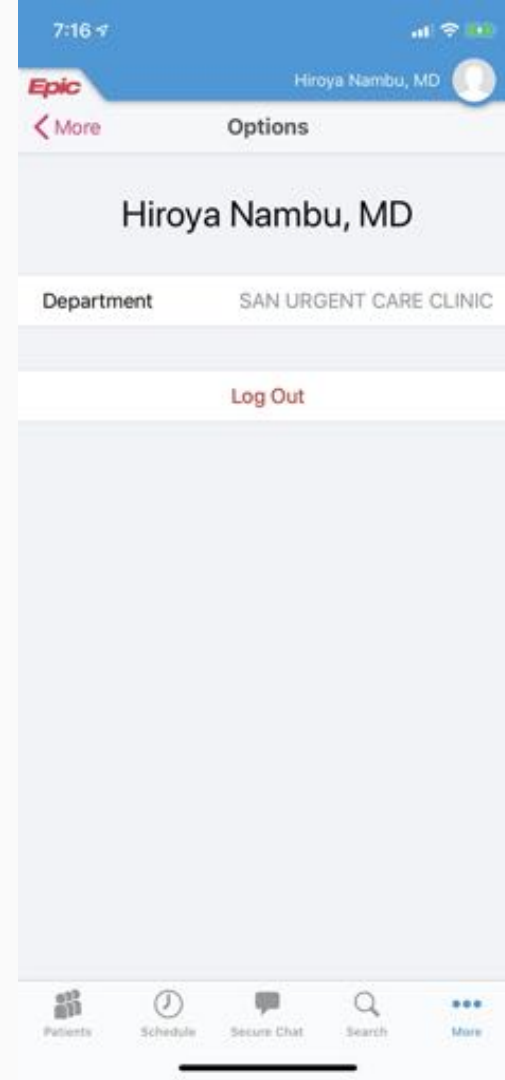
-You may need to search "Add Department" in order to find this schedule.



Options

Again, remember to Log Out of Haiku when switching from Haiku to the desktop.

Otherwise, you will not be able to assign your role to “Custody physician” on the desktop.



Orders (Only for ED use)

Brief overview of orders

- Be cautious about ordering on Haiku due to the busy interface.

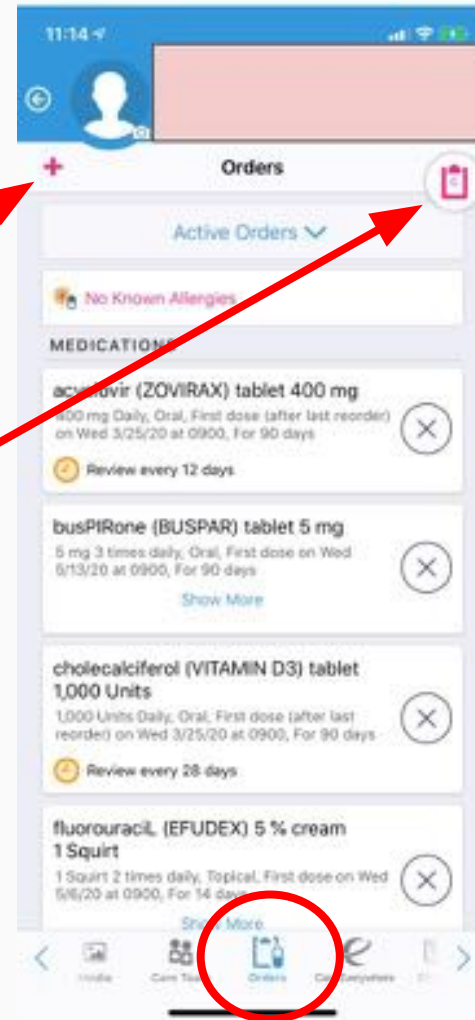
Brief overview of orders

-Go into the patient's chart.

-Scroll sideways on the bottom menu, and select "Orders"

-"+" icon is for adding orders.

-Clipboard icon is similar to a shopping cart where it will store your added orders. Here you can double check your order and sign the order.

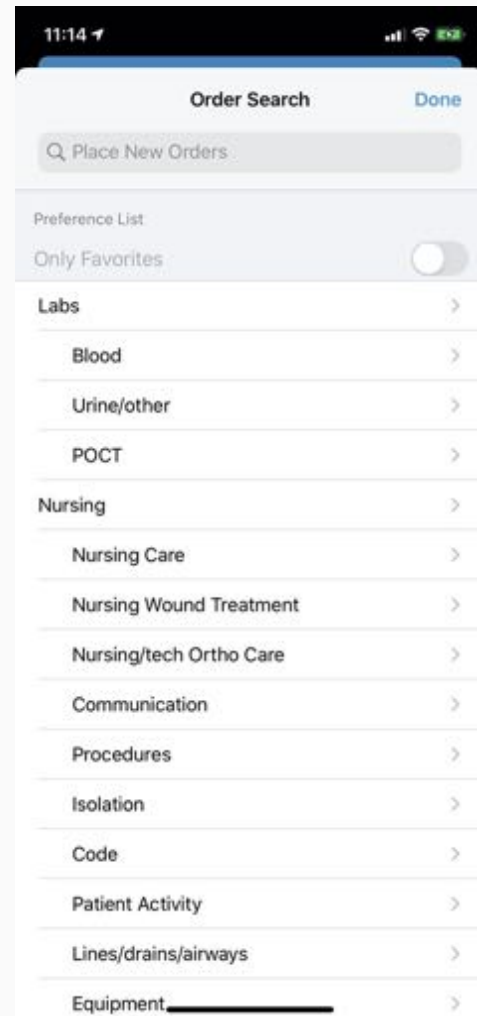
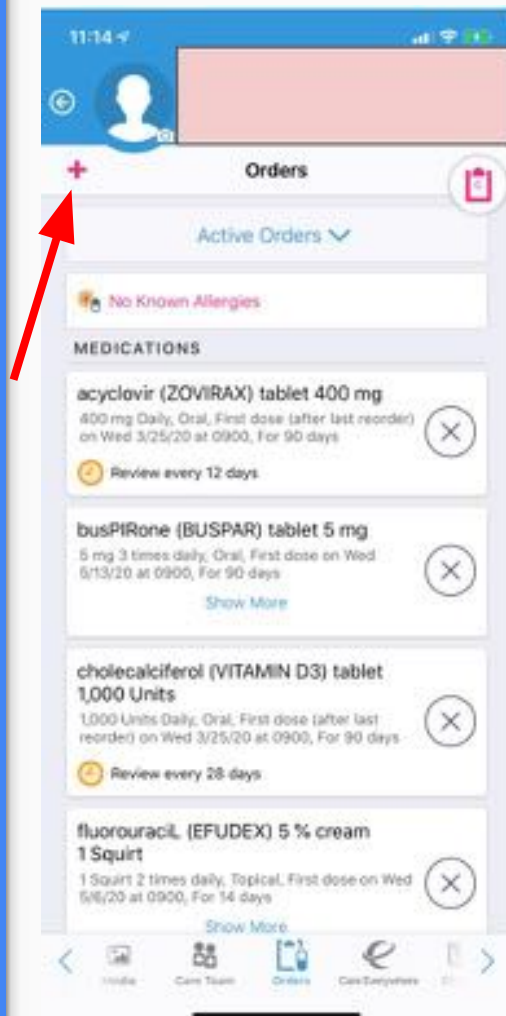


Brief overview of orders

-Tap the “+” icon and you can start adding orders.

-The menu found in the order search screen reflects the preference list found in the desktop version when placing orders.

-This can be personalized within the desktop version in order to make the order function in Haiku more user friendly.



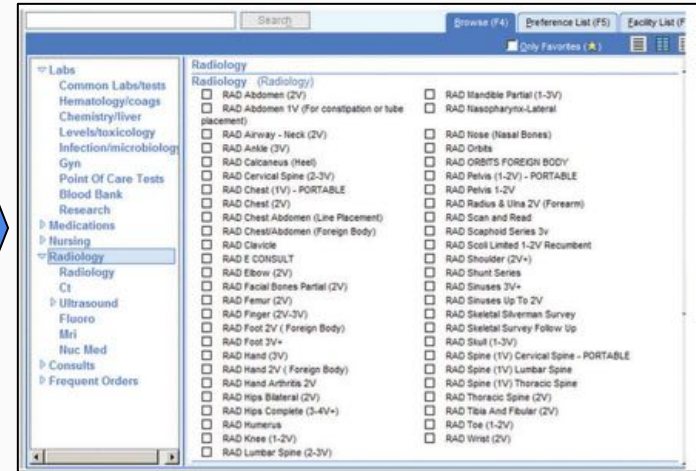
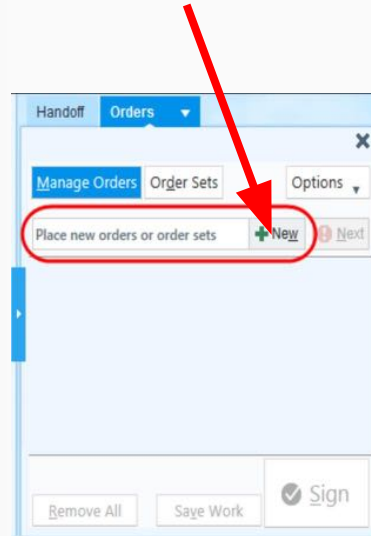
What do you mean by “Preference List”?

-Go to the desktop version of Epic.

-In the order screen, click “+New” to enter the preference list.

-Not discussed in this presentation, but this preference list can be personalized.

-One easy way is to add Favorites by clicking on the star icon next to the order name as you place the order.

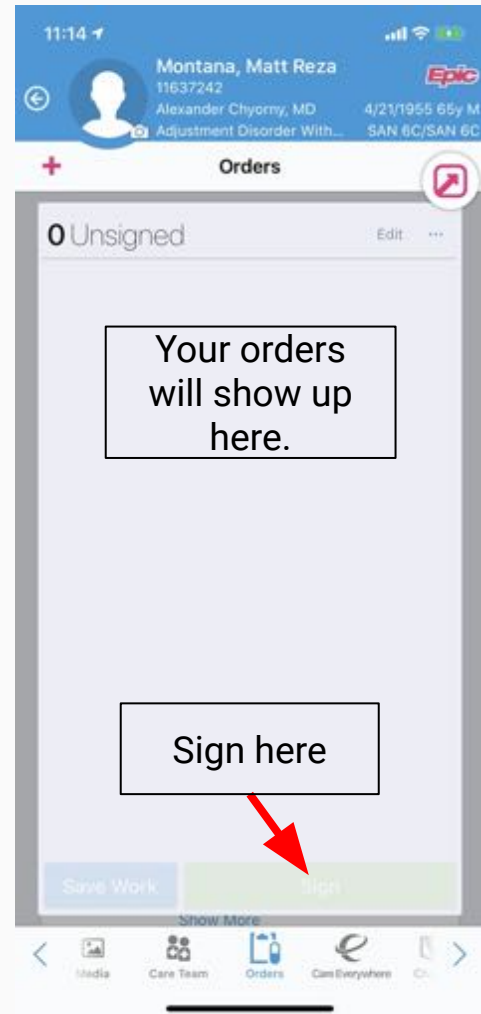


Preference List

Brief overview of orders

-Once you have added the orders, tap the clipboard icon.

-Double check your orders and tap sign.



Any Questions, Comments, or Personal Tips?

Please feel free to send me a message.

Thanks for your time.